

TAYLOR TIPS



How to Remedy Heat Treat Lockout

Did you know that the number one reason for heat treat failures is either too much mix or not enough mix in the hopper before the heat treat cycle begins? It is important to ensure your crew and managers know the proper mix levels prior to the heat treat cycle. Using the agitator paddle as your guide, the mix level should be up to, but not over the cross bar of the agitator paddle.

Possible Causes:

- Mix level in the hopper too high or too low.
- Mix added to the hopper after heat treat cycle started.

Troubleshooting:

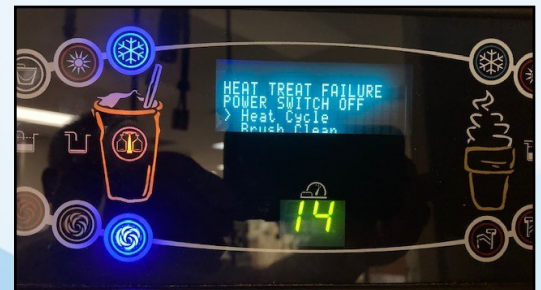
- Ensure the mix level is filled between the lines as shown in the picture to the right.
- Make sure hopper covers and agitator paddles are in place.
- Verify re-run is not being used and that there is no milkstone buildup in the hopper.
- Make sure there is adequate air flow around the unit (no boxes or obstructions on the sides of the machine).
- Make sure both sides are in **Auto** or **Standby**.
- Retry the heat cycle or brush clean the machine.



Fill within these lines before the HT Cycle to avoid unnecessary lockouts

How to Restart the Heat Treat Cycle:

- Make sure the cause of the failure has been corrected.
- Verify the cursor is pointing to the **Heat Cycle** option in the LCD display.
- Use the two blue (auto and optional flavor) buttons, to select between **Heat Cycle** or **Brush Clean**.
- Then press the select button (center of shake icon). This will initiate another **Heat Treat Cycle**.



If lockout continues, please call your local Taylor service provider.



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